Honorlock Accessibility Conformance Report, Instructor

The purpose of this Accessibility Conformance Report (ACR) is to assist Honorlock customers and buyers in making preliminary assessments regarding the accessibility support provided by the Honorlock product.

Name of Product and Version

Honorlock Instructor web application and extension

Report Date

November 2026

This report reflects remediation completed since the March 2026 accessibility evaluation of the Honorlock Instructor product. Conformance level changes since that evaluation: 2.4.3 Focus Order, 2.4.4 Link Purpose (In Context), 2.5.3 Label in Name, 2.4.7 Focus Visible, and 4.1.2 Name, Role, Value moved from Partially Supports to Supports. Remarks were updated throughout to reflect which cited defects were remediated and which remain.

Honorlock has remediated the findings from the March 2026 evaluation that are within its control, other than findings on the legacy View Session page. Findings cited on the View Session page apply to the legacy session review interface, which is scheduled for retirement on December 31, 2026; an updated Session Viewer is the default for all users, and where a cited defect is verified absent in the updated Session Viewer, the criterion is rated under the alternative-solutions provision in the Terms section. Findings attributable to third-party components that Honorlock cannot modify are identified in the relevant remarks.

Product Description

Online proctoring

Contact Information

If you have questions about the information in this document, please contact us via email at Honorlock Accessibility.

Notes

This report is based on a sample exam process, as of the date of this report, that instructors would have used to:

- Enable Honorlock for an exam
- Navigate to the exam with Honorlock enabled
- Use the Live Chat to contact Honorlock Support
- Define the exam proctoring settings
- Review exam results and view individual student exam sessions
- Review summary information of exam results
- Export summary information of exam results as a PDF document.

Evaluation Methods Used

Honorlock web content and user pages were evaluated using automated and manual testing procedures by a certified Trusted Tester Version 5 with the Chrome browser in the Canvas learning management system.

Testing with screen reading software was also conducted by an expert user of screen reading software. The evaluator worked through the sample exam process using JAWS for Windows (version 2026) screen reading software with Chrome Version 146. The evaluator also worked through the sample exam process using VoiceOver screen reading software (version MacOS 26.3) with Chrome Version 146.

Remediation of defects identified in the March 2026 evaluation was implemented and verified internally by Honorlock between March and November 2026. Verification was performed by an accessibility-certified developer and by Honorlock quality assurance staff using assistive technology and keyboard testing. Conformance levels in this report reflect only fixes that are released to production and verified.

Applicable Standards and Guidelines

This report covered the degree of conformance for the following accessibility standards or guidelines:

- Web Content Accessibility Guidelines 2.1
  - Level A (Yes)
  - Level AA (Yes)
  - Level AAA (No)
- Revised 508 Standards
  - (No)

Terms

The terms used in the Conformance Level information were defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

A response may use "Supports" instead of using "Not Applicable" to mean that if there was no content to which a success criterion applied, the success criterion was satisfied. Additionally, some success criteria were supported by providing alternative solutions while the product is being updated to fully meet all success criteria without the use of alternative solutions. Also, since 4.1.1 Parsing was removed from WCAG 2.2, it was no longer applicable and was considered Supports.

WCAG 2.1 Report

When reporting on conformance with the WCAG 2.1 Success Criteria, they were scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

The Remarks and Explanations include examples that illustrate the conformance level of each success criterion. Remaining findings within Honorlock's control, and their expected timing, are identified in the relevant remarks.

WCAG 2.1 Accessibility Conformance with Alternative Solutions

Conformance Level	Number of Criteria	Percent
Supports (labeled in green)	43	86%
Partially Supports (labeled in yellow)	7	14%
Does Not Support (labeled in red)	0	0%

Table Information for ACR Readers

For each of the standards or guidelines, the criteria are listed in a table. The structure of the table rows is as follows:

- The first column contains the success criterion being evaluated. When multiple tests apply to a success criterion, an individual success criterion may be listed in multiple rows with each row labeled as a part, such as Part 1 of 3.
- The second column describes the level of conformance of the Honorlock Instructor product by individual criterion. When multiple tests apply to a success criterion, the conformance level reported in the second column applies to the entire success criterion.
- The third column contains additional remarks and explanations with examples about the product. When multiple tests apply to a success criterion, the table cells in the Remarks and Explanations column may contain separate paragraphs to document the results for each applicable test.

Table 1: WCAG 2.1 Level A

Success Criterion	Conformance	Remarks and Explanations
1.1.1 Non-text Content	Supports	Most meaningful images on the Honorlock Instructor pages had alt-text descriptions or accessible names that provided equivalent descriptions for the meaningful images and or referred to descriptions in the page content. The "lock" icon defect identified in the March 2026 evaluation, including for the "Use Side-Angle Webcam" checkbox and the "Block Virtual Machines" checkbox on the Enable Honorlock for Assessment page, was remediated and verified internally; locked options are announced as locked. The "Duration" bar graph and flag image defects identified in the March 2026 evaluation were remediated and verified internally: on the Results page and in the updated Session Viewer, the "Duration" bar graph is presented to assistive technology as a text summary and a table of session durations; on the Results page, in the "Proctor Flags Details" and "Automated Flags Details" sections, the flag images are announced by their flag level without the term "icon". The "Duration" bar graph finding on the View Sessions page also applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026. Decorative images on the Honorlock Instructor pages did not have alt-text descriptions or accessible names. Meaningful information was not provided on the Honorlock Instructor pages using background images. CAPTCHA images were not used on the Honorlock Instructor pages.
1.2.1 Audio-only and Video-only (Prerecorded)	Supports	There was no prerecorded audio-only content on the Honorlock Instructor pages. There was no prerecorded video-only content on the Honorlock Instructor pages. This success criterion was not applicable.

Success Criterion	Conformance	Remarks and Explanations
1.2.2 Captions (Prerecorded)	Supports	When synchronized media was used on Honorlock Instructor pages, captions were provided. The auto-generated captions for the "How to Install..." video, noted in the March 2026 evaluation, were replaced with manually generated captions that include punctuation and capitalization.
1.2.3 Audio Description or Media Alternative (Prerecorded)	Supports	When synchronized media was used on Honorlock Instructor pages, meaningful audio information was included in the narration.
1.3.1 Info and Relationships (Part 1 of 4)	Partially Supports	The combination of the accessible names, accessible descriptions, and other programmatic associations (for example, table column and/or row associations, or location in a hierarchical list structure) described most input fields on the Honorlock Instructor pages and included all relevant instructions and cues (textual and graphical). Radio buttons and checkboxes on Honorlock Instructor pages were programmatically associated with their question and response. The defects identified in the March 2026 evaluation were remediated and verified internally: the "Enable Enhanced Desktop Security" checkbox on the Enable Honorlock for Assessment page has an accessible name; the accessible names for locked checkboxes, including the "Use Side-Angle Webcam" and "Manual Review" checkboxes, expose the locked state; the "Course" combobox on the Import Exam Settings page has an accessible name.
1.3.1 Info and Relationships (Part 2 of 4)	Partially Supports	Most programmatically determinable headings on the Honorlock Instructor pages were visual headings on the pages, and most visual headings were programmatically determinable headings. The following defects identified in the March 2026 evaluation were remediated and verified internally: on the Register a Third Party Assessment page, "Enable Enhanced Desktop Security" is a programmatic heading; on the Import Exam Settings page, the visual heading level 1 is a programmatic heading level 1; after the Honorlock Extension is installed, the install iframe content, including the "Honorlock Extension Required" heading, is removed from the accessibility tree. The "Webcam Video" and "Desktop Screen Share Video" heading finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026; the heading structure is remediated and verified internally in the updated Session Viewer, the default for all users. Remaining: in the "Details" section of the Honorlock Live Chat content, the chat agent’s name is a programmatic heading level 1 that does not logically match the visual heading structure. This is rendered by a third-party chat widget whose markup Honorlock cannot modify; Honorlock has raised the finding with the widget vendor.

Success Criterion	Conformance	Remarks and Explanations
1.3.1 Info and Relationships (Part 3 of 4)	Partially Supports	The defects identified in the March 2026 evaluation were remediated and verified internally: the application categories and application checkboxes in the "Manage Allowed Applications (Optional)" section are announced as lists with item counts and positions; the empty programmatic unordered list on the Enable Honorlock for Assessment page is no longer rendered. The "Event Log" list structure finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026; the list structure is remediated and verified internally in the updated Session Viewer. Each visually apparent data table on Honorlock Instructor pages had programmatic markup to identify it as a table, and ARIA role="presentation" was not used on the data table. Each data table on Honorlock Instructor pages appropriately identified programmatic header relationships for each data cell (column and/or row headers when applicable). Layout tables were not used on the Honorlock Instructor pages.
1.3.1 Info and Relationships (Part 4 of 4)	Partially Supports	Honorlock re-evaluated the cited items with screen reading software against the rendered accessibility tree. The check mark, lock, and "Information" icons are decorative and hidden from assistive technology, and the information they reflect is exposed programmatically: proctoring option state through the controls' checkbox and pressed states, and the "Direct URL" guidance through a text equivalent and a programmatic description on the keyboard-focusable trigger. The lock-state exposure was additionally remediated and verified internally; locked options are announced as locked.
1.3.2 Meaningful Sequence	Supports	The sequence and meaning of the content (in context) on the Honorlock Instructor pages were understandable without CSS positioning.
1.3.3 Sensory Characteristics	Supports	When instructions on the Honorlock Instructor pages used shape, size, location, orientation, or sound to convey meaning, another method that did not rely on sensory characteristics was provided.
1.4.1 Use of Color	Supports	When color was used on the Honorlock Instructor pages to convey information, indicate an action, prompt a response or distinguish a visual element, another visual, onscreen method was used to convey the information which did not use color. The "Reviewed" check mark button defect on the Results page identified in the March 2026 evaluation was remediated and verified internally; the reviewed and not-reviewed states differ by shape as well as color. Most links on the Honorlock Instructor pages were not only distinguished by color. The "this guide" and "User Guide" link defect identified in the March 2026 evaluation was remediated and verified internally; the links are underlined.
1.4.2 Audio Control	Supports	Most Honorlock Instructor pages did not have audio content on the pages that played automatically. On the View Session page, the audio content from the Session videos played automatically for more than 3 seconds, but the mechanism that could pause or stop the audio or control the volume of only the auto-playing audio was not within the first three elements encountered by the user. The pause video button was the sixth element encountered by the user when using the skip navigation link to the playback controls. However, the user could "Type K to pause video playback" at the beginning of the page content. This finding applies to the legacy View Session page, retiring December 31, 2026.

Success Criterion	Conformance	Remarks and Explanations
2.1.1 Keyboard	Supports	Most functionality on the Honorlock Instructor pages could be accessed and executed using only the keyboard, and essential information could be accessed via keyboard interaction, or the information was available elsewhere on the pages. The "Close" modal button defect in the "Use Side-Angle Webcam" modal dialog box identified in the March 2026 evaluation was remediated and verified internally; the dialog provides a keyboard-accessible close control and the Escape key closes it. The title attribute defect on the Honorlock Exams page identified in the March 2026 evaluation was remediated and verified internally; the title attributes were removed, and the accessible names of the controls describe their content. On the Honorlock Instructor pages, a keyboard method was provided for functionality to be activated without requiring users to perform specific timings for activation.
2.1.2 No Keyboard Trap	Supports	On the Honorlock Instructor pages, keyboard focus could be moved away from an element on the page, and keyboard focus could be moved away from each section of the page containing elements (and was not trapped in a "loop", preventing access to other elements on the page) by using either: 1. Standard navigation keys; or 2. Custom keystrokes (which were documented and available to users in the application).
2.1.4 Character Key Shortcuts	Supports	Single key character shortcuts were not used on most of the Honorlock Instructor pages. On the View Session page, the global single key character shortcuts used on the page did not have a mechanism to turn the shortcut off or remap the shortcut to include one or more non-printable keyboard keys (for example, Ctrl, Alt). This finding applies to the legacy View Session page, retiring December 31, 2026.
2.2.1 Timing Adjustable	Supports	Content on the Honorlock Instructor pages did not have time limits. This success criterion was not applicable.
2.2.2 Pause, Stop, Hide	Supports	Most Honorlock Instructor pages did not have content that continued moving for more than 5 seconds without a mechanism to pause, stop, or hide the content. On the View Session page, the Session videos continued moving for more than 5 seconds, but the mechanism that could pause or stop the content was neither within the first three elements encountered by the user or within three elements before or after the moving, blinking, or scrolling content. However, the user could "Type K to pause video playback" at the beginning of the page content. There was no automatically updating content on the Honorlock Instructor pages. This finding applies to the legacy View Session page, retiring December 31, 2026.
2.3.1 Three Flashes or Below Threshold	Supports	There was no flashing content on the Honorlock Instructor pages.
2.4.1 Bypass Blocks	Supports	When Honorlock Instructor pages contained blocks of content that were repeated on other pages, there was a keyboard-accessible method provided that bypassed repetitive content.
2.4.2 Page Titled	Supports	A page title element was defined for all Honorlock Instructor pages. The title elements for each Honorlock Instructor page identified its contents or purpose.

Success Criterion	Conformance	Remarks and Explanations
2.4.3 Focus Order (Part 1 of 2)	Supports	The focus order preserved the meaning and operability of the Honorlock Instructor pages. The following defect identified in the March 2026 evaluation was remediated and verified internally: after the Honorlock Extension is installed, the install iframe content, including the "Language" combobox, "Go to Download Page" button, and footer links, is removed from the accessibility tree. The "Session List" focus order and "Sort and Filter" checkbox findings apply to the legacy View Session page, which is scheduled for retirement on December 31, 2026. In the updated Session Viewer, the default for all users, each filter checkbox is a tab stop in visual order and the sessions list follows the logical focus order; remediated and verified internally.
2.4.3 Focus Order (Part 2 of 2)	Supports	On Honorlock Instructor pages, when the keyboard was used to trigger controls that revealed hidden content, either the focus moved directly to the revealed content, or one additional keystroke moved the focus to the revealed content. The defects identified in the March 2026 evaluation were remediated and verified internally: closing the "Remove Email Addresses" modal dialog box, or triggering its "No, Cancel" or "Yes, Remove" buttons, returns keyboard focus to the control that opened it or to the changed content; the Escape key closes the "Exam Settings" modal dialog box; focus remains within the "Use Side-Angle Webcam" modal dialog box while it is open.
2.4.4 Link Purpose (In Context)	Supports	The following defects identified in the March 2026 evaluation were remediated and verified internally: on the Install Honorlock Extension page, the accessible name for the "Download Extension" button describes that triggering the button also opens the modal dialog box associated with the "View Installation Guide" button; on the Honorlock Exams page, the accessible names for the "Complete Sessions", "Violations", and "Pop-ins" links include the name of the associated assessment. The "Video volume controls" muted-state and "Show Less" and "Show More" naming findings apply to the legacy View Session page, which is scheduled for retirement on December 31, 2026. In the updated Session Viewer, the default for all users, the volume control announces the muted state and the timeline controls announce their state; remediated and verified internally.
2.5.1 Pointer Gestures	Supports	All functionality on the Honorlock Instructor pages that could be operated with a pointer could be operated with single-pointer actions. Path-based or multi-point gestures were not required to operate any functionality.
2.5.2 Pointer Cancellation	Supports	For functionality on most of the Honorlock Instructor pages that could be operated using a single-pointer, the action was not triggered on the down event. The date picker defect on the Register a Third Party Assessment page identified in the March 2026 evaluation was remediated and verified internally; selecting dates and navigating months take effect on the up-event, and moving the pointer away before release cancels the action.

Success Criterion	Conformance	Remarks and Explanations
2.5.3 Label in Name	Supports	The following defects identified in the March 2026 evaluation were remediated and verified internally: the application checkboxes in the "Enhanced Desktop Security" section are announced by the application's name; the "Course" combobox on the Import Exam Settings page has an accessible name; the "Hide High Flags" button on the Results page exposes its correct expanded or collapsed state. The "Show Less" button finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026; the control naming is remediated and verified internally in the updated Session Viewer, the default for all users.
2.5.4 Motion Actuation	Supports	The Honorlock Instructor product only ran on the desktop version of browsers, not as a mobile application, and no functionality was implemented that could be triggered by motion actuation. This success criterion was not applicable.
3.1.1 Language of Page	Supports	The default primary language was correctly specified and matched the default human language of the Honorlock Instructor pages.
3.2.1 On Focus	Supports	When an interface component received focus on most of the Honorlock Instructor pages, there were no unexpected changes of context that occurred (for example, a new window was not launched, or focus was not moved to another interface component). In the MacOS version of the Honorlock Instructor product, on the View Session page, in the "Help" modal dialog box, when the scroll bar for the modal dialog box was active, the "Help" modal dialog box did not auto-scroll to the "Close" modal dialog button when tabbing forward through the "Help" modal dialog box content. This finding applies to the legacy View Session page, retiring December 31, 2026.
3.2.2 On Input	Supports	Changing the value of form elements on most of the Honorlock Instructor pages did not initiate an unexpected change in context. The "Show Test Takers" combobox defect on the Results page identified in the March 2026 evaluation was remediated and verified internally; changing the value no longer moves keyboard focus, and the updated range of results is announced by screen reading software.
3.3.1 Error Identification	Supports	On most Honorlock Instructor pages, the item in error on the page was identified in text and sufficiently described to the user in text. In the Honorlock Live Chat, in the "Chat Rating" modal dialog box, the error detection message for the "Leave a Comment" text field was unclear because leaving a comment was optional. This message is rendered by a third-party chat widget whose markup Honorlock cannot modify; Honorlock has raised the finding with the widget vendor.
3.3.2 Labels or Instructions	Supports	Labels or instructions were provided for most form elements on the Honorlock Instructor pages (the label or instruction was visible when the form field had focus and at all times). The "Search application by name" label defect in the "Enhanced Desktop Security" section of the Enable Honorlock for Assessment page identified in the March 2026 evaluation was remediated and verified internally; the label is visible at all times.
4.1.1 Parsing	Supports	4.1.1 Parsing was removed from WCAG 2.2. This success criterion was not applicable.

Success Criterion	Conformance	Remarks and Explanations
4.1.2 Name, Role, Value (Part 1 of 2)	Supports	On the Honorlock Instructor pages, content did not update or change automatically.
4.1.2 Name, Role, Value (Part 2 of 2)	Supports	Honorlock Instructor pages provide notification of each form-related change in content on the page, and of changes in content on the page that are the result of user interaction with a link or button on the page, by either: 1. The user's action directly resulted in the change in content, and the interface component that triggered the change provided sufficient description about the change event; or 2. The page notified the user about a change via a keyboard-accessible dialog; or 3. The page moved focus to the content that changed, and the content that changed provided sufficient description about the change; or 4. The content that changed was contained in an ARIA Live Region. The following defects identified in the March 2026 evaluation were remediated and verified internally: when the user closes the "Remove Email Addresses" modal dialog box or confirms a removal, focus moves to the changed content, which describes the change; on the Enable Honorlock for Assessment page, the page provides programmatic notification of changes related to the "Search application by name" text field and the "Allowed Site URLs" checkbox; on the Enable Honorlock Extension page, the "Enable Honorlock Extension" iframe has an accessible name (title attribute), applying to exams activated after the fix's release. The accessible name of most input fields on the Honorlock Instructor pages describe its state. Frames were not used on the Honorlock Instructor page. When an iFrame was used on the Honorlock Instructor pages and the iFrame was in the page tab order, the combination of the accessible name and description for most iFrames described its content.

Table 2: WCAG 2.1 Level AA

Success Criterion	Conformance	Remarks and Explanations
1.2.4 Captions (Live)	Supports	There was no live synchronized media on the Honorlock Instructor pages. This success criterion was not applicable.
1.2.5 Audio Description (Prerecorded)	Supports	When synchronized media was used on Honorlock Instructor pages, the soundtrack (combination of audio descriptions and narration) adequately described important visual content in the media, including information about actions, characters, scene changes, onscreen text, and other visual content.
1.3.4 Orientation	Supports	The Honorlock Instructor product only ran on the desktop version of browsers, not as a mobile application. This success criterion was not applicable.

Success Criterion	Conformance	Remarks and Explanations
1.3.5 Identify Input Purpose	Supports	When form elements that accepted an individual's personal data were used on the Honorlock Instructor pages, then the purpose of each input field which collected information about the user could be programmatically determined when the input field served a purpose identified by one of the 53 autocomplete attributes. In the Honorlock Live Chat, only two form elements accepted an individual's personal data, and the autocomplete attributes were set with the appropriate value to identify the purposes of those user interface components (name and email).
1.4.3 Contrast (Minimum)	Partially Supports	On the Honorlock Instructor pages, some text and images of text on the pages did not have sufficient color contrast, meaning a contrast ratio of: 4.5:1 for regular text; 3.0:1 for large text (18pt and larger, or 14pt and larger if it was bold); 3.0:1 for links and body text when color was used as the only way of distinguishing links from body text on the page. The following defects identified in the March 2026 evaluation were remediated and verified internally: the hovered state of the "Need help?" button meets the contrast ratio; the "Enhanced Mode Off" state text on the Assessment Settings page meets the contrast ratio; the placeholder text in the "Search application by name" and "Create a new profile" text fields meets the contrast ratio; in the macOS version, the "Sort by" combobox text on the Honorlock Exams page and its focused and hovered items meet the contrast ratio. The "Test Info" "off" settings text finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026.
1.4.4 Resize text	Partially Supports	For some Honorlock Instructor pages, there was no mechanism not relying on assistive technology that allowed the user to resize text on the page, excluding captions and images of text, to at least 200% of its original size so that text was not clipped, truncated or obscured; and all functionality was available; and all content was available. On the View Session page, when the page content was magnified to at least 200% using the browser settings, in the "Feedback" modal dialog box, the "Cancel" and "Submit Feedback" buttons were partially obscured and the modal dialog box did not scroll vertically. In the Windows version of the Honorlock product, on the View Session page, when the page content was magnified to at least 200% using the browser settings, most of the "Session List" content was obscured and the videos were obscured. In the MacOS version of the Honorlock Instructor product, on the View Session page, when the page content was magnified to at least 200% using the browser settings, the videos were smaller than when the page content was not magnified. These findings apply to the legacy View Session page, which is scheduled for retirement on December 31, 2026; an updated Session Viewer is the default for all users.
1.4.5 Images of Text	Supports	Images of text were not used on the Honorlock Instructor pages. This success criterion was not applicable.

Success Criterion	Conformance	Remarks and Explanations
1.4.10 Reflow	Partially Supports	When the viewport was set to 320 CSS pixels wide (or when page content at 1280 CSS pixels wide was magnified to 400% with browser settings), there was some loss of information or functionality on some Honorlock Instructor pages, except for parts of the content which required two-dimensional layout for usage or meaning. The Search & Destroy defect identified in the March 2026 evaluation was remediated and verified internally; at narrow viewports the results display without the modal presentation, and the page content reflows and is usable at 400% magnification. The View Session magnification finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026; an updated Session Viewer is the default for all users.
1.4.11 Non-text Contrast (Part 1 of 3)	Partially Supports	Visual boundaries were not used as the only means of indicating an active user component's hit area on Honorlock Instructor pages.
1.4.11 Non-text Contrast (Part 2 of 3)	Partially Supports	The color contrast of some possible visual states of some active user interface components on the Honorlock Instructor pages, including but not limited to default, focused, hovered, checked, selected, unselected, and pressed, and the contrast of images or icons used for the component that were required to understand the purpose of the component, did not maintain a contrast of at least 3.0:1 in all states, except if the contrast of the state was the default color set by the browser. The following defects identified in the March 2026 evaluation were remediated and verified internally: the hovered and focused states of the "Language" combobox items meet the contrast ratio; on the Edit Profile page, the selected states of the "Bold", "Italics", "Underline", "Link", "Ordered List", and "Unordered List" buttons meet the contrast ratio; on the Results page, the default state of the "Mark" button meets the contrast ratio. The "Feedback" comments field, "Help" links and "Refresh" button, "Session List" pressed check mark icon, and "Adjust video playback rate" combobox findings apply to the legacy View Session page, which is scheduled for retirement on December 31, 2026.
1.4.11 Non-text Contrast (Part 3 of 3)	Partially Supports	Parts of some graphics required to understand the content on the Honorlock Instructor pages did not have a contrast ratio of 3.0:1.0 against adjacent colors, except for graphics which have visible text for the same information or that were decorative. The defects identified in the March 2026 evaluation were remediated and verified internally: on the Enable Honorlock for Assessment page, in the "Proctoring Settings" and "Test Taker Guidelines" sections, the unchecked icons meet a contrast ratio of at least 3.0:1.0 with adjacent colors; on the Results page, the "Mark" button check mark icon meets a contrast ratio of at least 3.0:1.0 with adjacent colors.

Success Criterion	Conformance	Remarks and Explanations
1.4.12 Text Spacing	Supports	On most Honorlock Instructor pages, with no loss of content or functionality, the spacing between letters, words, lines of text and/or paragraphs on the page could not be adjusted to: 1. Line height (1.5 times the font size); and 2. Spacing following paragraph (at least 2 times the font size); and 3. Letter spacing (at least .12 times the font size); and 4. Word spacing (at least .16 times the font size). The defects on the Register a Third Party Assessment page identified in the March 2026 evaluation were remediated and verified internally; when spacing is adjusted, the "Assessment Platform" text label is not obscured, and the calendar icon does not obscure the time in the assessment date fields.
1.4.13 Content on Hover or Focus	Supports	On most Honorlock Instructor pages, additional content triggered by the pointer hover or keyboard focus that became visible and then hidden was dismissible, hoverable, and persistent. The title attribute defect on the Honorlock Exams page identified in the March 2026 evaluation was remediated and verified internally; the title attributes were removed.
2.4.5 Multiple Ways	Supports	The Honorlock Instructor pages were not within a set of related web pages, or the web pages were a result of, or a step in, a process. This success criterion was not applicable.
2.4.6 Headings and Labels (Part 1 of 2)	Partially Supports	Each heading on the Honorlock Instructor pages described the topic or purpose of its content.
2.4.6 Headings and Labels (Part 2 of 2)	Partially Supports	Some form labels on the Honorlock Instructor pages were not sufficiently clear and descriptive so users knew the purpose of the form element and what input data was expected (the label included applicable data requirements). The following defects identified in the March 2026 evaluation were remediated and verified internally: on the Register a Third Party Assessment page, the form labels for the "Name", "Dates", "Password", and "Assessment Platform" fields include "Required"; on the Results page and in the updated Session Viewer, the "Duration" edit field includes a data format example, such as "1h 5m"; in the MacOS version of the Honorlock product, the instructions for keyboard shortcuts to resize the text container in the "Additional Instructions" and "Assessment Accommodations" sections refer to "Option". On the View Session page, in the "Session List", "Sort & Filter" section, the form label for the "Viewing Sessions" combobox did not describe that choosing "Recommended Sessions" from the combobox would make "Flags" filters inactive. The "Duration" edit field and "Viewing Sessions" combobox findings on the View Session page apply to the legacy interface, which is scheduled for retirement on December 31, 2026.
2.4.7 Focus Visible	Supports	When interface elements on Honorlock Instructor pages receive focus, there is a visible indication of focus. The defects identified in the March 2026 evaluation were remediated and verified internally: on the Install Honorlock Extension page, the visible focus indication is scoped to the "Agree to Terms of Service" and "Privacy Policy" checkbox itself; the application checkboxes in the "Manage Allowed Applications (Optional)" section have visible focus indication.
3.1.2 Language of Parts	Supports	All the content on the Honorlock Instructor pages was the same human language, English, as the default human language on the page. This success criterion was not applicable.

Success Criterion	Conformance	Remarks and Explanations
3.2.3 Consistent Navigation	Supports	Each repeated component on the Honorlock Instructor pages occurred in the same relative order with regard to other repeated components on each web page where it appeared.
3.2.4 Consistent Identification	Supports	The accessible name and description were consistent for components on the Honorlock Instructor pages that performed the same function within a set of web pages.
3.3.3 Error Suggestion	Supports	On most Honorlock Instructor pages, when there was automatic error detection on the page, suggestions for corrected input were provided and the description contained adequate information for the user to know what was required to correct errors in form fields. In the "Chat Rating" modal dialog box, the error detection message for the "Leave a Comment" text field was unclear because leaving a comment was optional. This message is rendered by a third-party chat widget whose markup Honorlock cannot modify; Honorlock has raised the finding with the widget vendor.
3.3.4 Error Prevention (Legal, Financial, Data)	Supports	When users were required to submit user form entries on Honorlock Instructor pages that resulted in or caused legal commitments or financial transactions, or to submit entries that modified or deleted user-controllable data in a data storage system, or to submit test responses, either: 1. The user could reverse the submission; or 2. The user was presented with an option to review, confirm, and correct information before finalizing the submission; or 3. The page checked data for input errors and allowed the user an opportunity to correct any errors.
4.1.3 Status Messages	Partially Supports	When status messages were used on the Honorlock Instructor pages, some status messages could not be programmatically determined through role or properties such that they could be presented to the user by assistive technologies without receiving focus. The email notification defect identified in the March 2026 evaluation was remediated and verified internally; when an entry in the "Add Email Address to Receive Notifications" text field does not match the format examples, the error message is announced by screen reading software. The "Viewing Sessions" status message finding applies to the legacy View Session page, which is scheduled for retirement on December 31, 2026.

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