Honorlock™ Customer Success Story

Cody Moyer, M.Ed., Director of Learning Technology, Polk State College, Winter Haven, FL

Ensuring Quality Education

Polk State College was facing the challenge of how to prevent academic dishonesty and ensure that its degrees maintained a consistent level of integrity and quality for new graduates entering the workforce. With more than 16,000 students - at least 50 percent taking one or more classes online - the challenge was magnified with the recent and sudden transition to an entirely online education platform due to the COVID-19 pandemic.

“We want to know that the education we are providing is one of quality,” said Moyer “If we can’t verify that our students are the ones who are completing the work, and all of our quizzes are out there on the internet where anyone can look up the answers, what kind of quality is that degree?”

When Moyer and his team began the process of evaluating various proctoring solutions, they had several criteria that needed to be met:

1. Ease of use for both faculty and students
2. Cost-friendly for the students and institution
3. Seamless integration with Canvas
4. Verification of student identification

Honorlock was able to meet all Polk State’s needs after being thoroughly vetted by the school’s faculty workgroup. “The features Honorlock had to offer blew everyone else out of the water; Search and Destroy and Multi-device Detection made us realize that we had to get this product!” With the entire student body taking online courses, in order to remain SACSCOC compliant the College needed a tool that would verify student identity. Honorlock was a key piece in meeting that requirement.
Rapid Implementation in the Wake of COVID-19
In response to the COVID-19 pandemic, Polk State transitioned all classes online and needed to ensure online proctoring was made available immediately following Spring Break. With exams scheduled for that Monday, the Honorlock team was asked to go above and beyond to kickstart the system on Sunday. “I was very happy with the support. They jumped on it with no question!”

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Polk State has seen a reduction in academic dishonesty in both their nursing and business programs. They have confidence that their students are prepared and qualified to enter the workforce as they have been in years past.

Results with Honorlock
1. Expanded usage of Honorlock and converted to Enterprise model
2. Reduction in academic dishonesty in both their nursing and business programs
3. Able to meet student ID verification requirements for SACSCOC compliance

About Polk State College
Polk State College, established in 1964, is a multi-campus institution serving over 16,000 students that offers a variety of degree and certificate programs. Their mission is to transform students’ lives through the power of teaching and lifelong learning by providing access to affordable associate and baccalaureate degrees, career certificates, and workforce employment programs, delivered through various modalities and innovative technologies and by diverse, qualified faculty and staff. https://www.polk.edu/

Learn more at honorlock.com.